

## Our Debt Advice Service can ...

- ⇒ Assess your income and advise, if appropriate, how this can be increased.
- ⇒ Help you prepare a financial statement.
- ⇒ Help you set up priority creditor payments.
- ⇒ Assist you in negotiating affordable repayments to other creditors.
- ⇒ Advise you if any creditors refuse your offer, or if they decide to take further action.
- ⇒ Help you prepare for a court hearing, such as repossession and in some cases represent you in court.
- ⇒ Look at other options for dealing with your debts, e.g. debt relief orders or bankruptcy.

If you would like this leaflet in another format, please telephone 0118 978 7258

### Do you have ...

- ◆ Money worries?
- ◆ Relationship problems?

### Do you need advice on ...

- ◆ Benefits?
- ◆ Employment?
- ◆ Housing?
- ◆ Legal issues?

or anything else?

**Our Service is free, confidential,  
impartial and independent**

**Citizens Advice are opposed  
to all forms of discrimination**

### Where to find us:

#### Wokingham

Waterford House  
Erftstadt Court  
Wokingham RG40 2YF

Mon to Thu: 9am - 3pm  
Fri: 9am - 1pm

#### Woodley

Headley Road  
(next to library)  
Woodley RG5 4JA

Mon & Wed  
9:30am - 3:30pm

Advice line: 0300 3301189

Email: [public@citizensadvicewokingham.org.uk](mailto:public@citizensadvicewokingham.org.uk)

Web: [www.citizensadvicewokingham.org.uk](http://www.citizensadvicewokingham.org.uk)

**Free  
Independent  
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advice**

**Wokingham**

## Where to find us .....

### Wokingham:

2nd Floor, Waterford House  
Erftstadt Court  
Wokingham, RG40 2YF

Advice line: 0300 3301189

Email: [public@citizensadvicewokingham.org.uk](mailto:public@citizensadvicewokingham.org.uk)

Website: [www.citizensadvicewokingham.org.uk](http://www.citizensadvicewokingham.org.uk)

Monday: 9.00am – 3.00pm  
Tuesday: 9.00am – 3.00pm  
Wednesday: 9.00am – 3.00pm  
Thursday: 9.00am – 3.00pm  
Friday: 9.00am – 1.00pm  
Appointments

Drop in or phone our assessment line for an assessment.

### Woodley:

Headley Road (adjacent to Library),  
Woodley, RG5 4JA

Monday: 9.30am – 3.30pm  
Wednesday: 9.30am – 3.30pm  
Appointments

Drop in or phone our assessment line (numbers above) for an assessment.

### Reading County Court:

160-3 Friar Street, Reading, RG1 1HE

Monday: 9.30am – 12.30pm

Thursday: 9.30am – 12.30pm

Representation and advice on mortgage, rent arrears and possession proceedings.

Drop in service

### Swallowfield:

Swallowfield Medical Practice, The Street,  
Swallowfield, RG7 1QY

Contact: 0118 988 3134

Once a month. Appointments only

**Charity No: 1027729**

### Advice on:

- ◆ Welfare benefits
- ◆ Debt/money advice
- ◆ Consumer
- ◆ Housing
- ◆ Relationship & family problems
- ◆ Employment
- ◆ Immigration & nationality
- ◆ Legal matters
- ◆ Tax
- ◆ Disability information
- ◆ Discrimination
- ◆ Education
- ◆ Health matters

### When appropriate, we may be able to:

- ◆ negotiate on your behalf
- ◆ write letters on your behalf
- ◆ help with form filling

### Research & Campaigns

As well as helping individuals with their problems, Citizens Advice also works to improve things by informing and challenging policy makers, such as our local councils and MPs, and by running local and national campaigns. We believe that this work is very important. Campaigns that we run make a real difference, and it starts with the individuals who contact us to identify and report the problems and injustices they faced.